



WORK COMP PROGRAM FLOWCHART

1. Determination of WC Program Route
Adjuster/Employer calls WC Dept. and determination is made.

Fast Access Route

2A. Schedule Initial Fast Access Appointment
WC Dept. schedules with Parr, Berk, Sambey, Rucinski or Kim based on the type of injury, preference and/or location.

3A. Initial Fast Access Appointment
Fast Access physician evaluates patient and orders appropriate tests. Direct Staff faxes scripts and Work Status note to WC Dept.

4A. Authorization and Return Scheduling
If necessary, WC Dept. obtains authorizations for ordered tests, schedules tests, schedules return Fast Access appointment and notifies adjuster/ employer, patient and Direct Staff of upcoming appointments.

5A. Return Fast Access Appointment
Fast Access physician reviews results and determines course of treatment.

No Additional Treatment Required

6A. Patient Discharged
Surgeon determines MMI and appropriate PIR rating. Direct Staff faxes Work Status note, MMI and PIR to WC Dept.

Additional Conservative Treatment Indicated

Direct Staff faxes scripts and Work Status note to WC Dept.
Go to Step 4A
Continue loop until patient arrives at 6A

Surgical Treatment Indicated

Direct Staff faxes Work Status note to WC Dept.
Go to Step 2B

Surgical Route

2B. Schedule Initial Surgical Appointment
WC Dept. schedules with a participating surgeon based on type of injury, preference and/or location.

3B. Initial Surgical Appointment
Surgeon evaluates patient and determines if they are a surgical candidate.

Surgical Candidate

4B. Authorization and Return Scheduling
1) WC Dept. obtains surgical authorization, notifies Direct Staff of approval, and notifies adjuster/employer of upcoming appointments.
2) WC Direct Staff schedules surgery and pre-op appointments and sends Work Status note to WC Dept.

Not a Surgical Candidate

Direct Staff faxes Work Status note to WC Dept.
Go to Step 4A
If surgeon wants to refer patient back to Fast Access physician

5B. Pre-Op Surgical Appointment
Surgeon discusses surgery with patient. Direct Staff schedules post-op appointment and faxes Work Status note to WC Dept. WC Dept. notifies adjuster/ employer of upcoming appointments.

6B. Post-Op Surgical Appointment
Surgeon reviews results and determines course of treatment.

No Continued Treatment Required

7B. Patient Discharged
Surgeon determines MMI and appropriate PIR rating. Direct Staff faxes Work Status note, MMI and PIR to WC Dept.

Continued Treatment Required

Direct Staff faxes scripts and Work Status note to WC Dept.
Go to Step 6B
Continue loop until patient arrives at 7B